



Satisfaction Guarantee on Bottom Painting

Our goal is for you to be a satisfied client at KKMI. Should we fail to meet your service expectations after we've painted the bottom of your boat, tell us about it in writing and we will refund half the cost of your bottom paint.

To redeem your guarantee please complete the following Guarantee Form or feel free to write us a detailed letter explaining your experience; please include your contact information and name of boat. Thank you.

Name _____ Boat Name & Model _____

Address _____

City, State, Zip Code _____

Phone _____ Email _____

How did you first hear about KKMI?

Please explain how our painting or service did not meet your expectations:

Who was your Job Manager, please list any other KKMI Team Member that you had contact with:

Did you alert your Job Manager of your dissatisfaction during the process of the job?

Although our service did not meet your expectations, would you have KKMI perform work on your boat in the future? Please explain why or why not:

Thank you for taking the time to let us know about this matter, we will be in touch shortly.